

a better place to shop from

WWW.SHOP4TECH.COM

4664 Mission Blvd Montclair, CA 91763

NAME/COMPANY

ADDRESS

PHONE FAX

**INVOICE/** 

**ORDER** 

**OTY** 

PHONE 1-909-590-5490 FAX 1-909-590-5430

EMAIL info@shop4tech.com

For RMA Dept use ONLY

**PROBLEM**(FOR DVDRS PLS SPECIFY YOUR DRIVE)

Date

RMA# \_\_\_\_\_

Issue Date

Receive ID/DATE

## IMPORTANT PROCEDURES

- 1. MUST write the RMA number boldly on the outside of the box, or it will be refused
- 2. MUST Complete the RMA form with detailed description of the product provided.
- 3. ALL RMA requests must be accompanied with a copy of the original purchase invoice/packing list.
- 4. RMA Number is valid for 30 days from the date of issue.

**EXCHANGE** /

**CREDIT** 

Customer Signature

- 5. Merchandise must be carefully packaged to avoid damage in shipping, or the RMA will be voided.
- 6. Customers are responsible for 2 ways shipping on RMAs over 30 days for replacement or exchange.

## RMA REQUEST FORM

FOR EXCHANGES: PLEASE SPECIFY PRODUCT/QTY;			
ALLOW 5 BUSINESS DAYS FOR PROCESSING			
-By Completing and signing this form, the customer agrees that the merchandise should be returned in the original packaging with all drivers, manuals, etc., that was included with the purchase.			
- Malfunction	ns due to software, set-	up problems, or customer erro	or. – Over 30 days of purchase.
- Re-installation of software or resetting of CMOS, Virus scanning, and deleting.			
•		ig of modifying products from	ii then original condition, neglect, misuse, and fault
- Missing cor	nponents such as cable	es, disks, or manuals, etc.	
	npleting and sign rs, manuals, etc., stocking fees may - Malfunction - Damage fro - Re-installat - Damage fro or customer	npleting and signing this form, the custors, manuals, etc., that was included with stocking fees may apply under the follo  Malfunctions due to software, set- Damage from installation of third- Re-installation of software or rese Damage from any acts of tampering or customer error	ALLOW 5 BUSINESS DAYS FOR In appleting and signing this form, the customer agrees that the merchandrs, manuals, etc., that was included with the purchase.  Stocking fees may apply under the following conditions:  Malfunctions due to software, set-up problems, or customer error Damage from installation of third-party hardware.  Re-installation of software or resetting of CMOS, Virus scanning Damage from any acts of tampering or modifying products from

**PRODUCT**